

# ADVERSE ACTION NOTICE

## CANADIAN VERSION for ONTARIO (ON)

**Dear:** Tenancy Applicant

Thank you for your interest and for completing our rental application for accommodation selected at one of our rental properties. Regretfully, your application for tenancy is denied. One or more of the reasons for the denial of your application may be found in one or more of the following:

- Information contained in a consumer credit or tenancy report obtained from: (see list below)
- A consumer credit or tenancy report containing information insufficient to our needs was obtained from: (see list below)
- Information was received from a person or company other than a consumer reporting agency. You have a right to make a written request for the nature of this information within (60) days of receipt of this notice

In evaluating your application, the following marked consumer reporting agencies provided us with information that in whole or part influenced our decision(s). **These consumer reporting agencies did not make the ultimate decision to deny your application and cannot explain the reasons for the denial.**

### For CONSUMER CREDIT HISTORY contact:

**EQUIFAX: Customer Service**

**T** 514.493.2314 or 1.800.465.7166

**F** 514.355.8502

Consumer Relations Department  
Box 190, Jean Talon Station  
Montréal, QC  
H1S 2Z2

**TRANSUNION: Customer Service**

**T** 1.800.663.9980

**F** 905.527.0401

Consumer Relations  
3201-709 Main St West  
Hamilton, ON  
L8S 1A2

### For RENTAL HISTORY contact:

**RENTCHECK: Customer Service**

**T** 416.365.7060 x228

or 1.800.661.7312

**F** 416.365.1987

**E** [consumerrelations@rentcheck.ca](mailto:consumerrelations@rentcheck.ca)

Consumer Relations  
1124-130 Queens Quay East  
West Tower, Toronto, ON  
M5A 0P6

You have certain rights under Canadian legislation regarding your credit history. During the sixty-day period from receipt of this notice you have the right to receive a free copy of your consumer report from the consumer-reporting agency marked above. That disclosure can be made orally, in writing, or electronically.

You have the right to dispute the accuracy or completeness of any information contained in your consumer report, as furnished by the consumer-reporting agency whose name is checked off above. If you believe your file contains errors, is inaccurate or incomplete, call the consumer reporting agency at their toll free number listed above, or write to them at the address listed.

You may have additional rights under the credit reporting or consumer protection laws of your province. Contact the **Consumer Protection Branch** who answer telephone inquiries and mediate written complaints between consumers and businesses:

1.800.889.9768 toll free, locally at 416.326.8800 or visit <http://www.gov.on.ca/mgs>.

Sincerely